



EMBASSY OF THE REPUBLIC OF THE PHILIPPINES
KEDUTAAN BESAR REPUBLIK FILIPINA
JAKARTA

REQUEST FOR QUOTATION
Secondary / Backup Internet Access Services

In line with its 2022 Annual Procurement Plan, The Embassy of the Republic of the Philippines in Jakarta, Indonesia intends to procure a Secondary / Backup Internet Access Services requirements for the chancery located at No.8 Jalan Imam Bonjol, Kec. Menteng, Jakarta Pusat, 10310 Indonesia.

Please refer to the attached Terms of Reference (ToR). The Approved Budget for Contract (ABC) is USD5,000.00 or IDR70,000,000.00 with exchange rate fixed at USD1.00 = IDR14,000.00.

The Embassy invites all interested technically, legally and financially capable companies to submit their respective proposal for the procurement not later than 13 June 2022. The Embassy accepts open quotations submitted directly, through facsimile or email at the address and fax number given below:

Mr. JULIUS P. CALISIN
Property Officer and Attaché
Jl. Imam Bonjol 8 Menteng Jakarta Pusat Indonesia
Tel. No. : 3100334
Fax No. : 3151167
Email : julius.calisin@dfa.gov.ph

This Request for Quotation shall be posted at the official website of the Embassy (<https://jakartape.dfa.gov.ph/>), at conspicuous place in the premises of the Embassy. It shall be also be posted at the PhilGEPS website facility for procurements abroad if the facility is available.

Jakarta, 06 June 2022

By Authority of the Bids and Awards Committee (BAC)


JOEL M. PERALTA
Chairperson, BAC

TERMS OF REFERENCE
SECONDARY / BACK-UP INTERNET ACCESS SERVICE

I – Approved Budget

The approved budget for twelve months of unlimited internet access service is **IDR 70,000,000** (USD 5,000 @ IDR 14,000:USD 1) beginning from start of signed contract.

II – General Conditions

The Service Provider shall comply with the following:

- 1) Must be a duly-registered company and/or a licensed telecommunications company in the Republic of Indonesia for the last ten (10) years, providing satisfactory dedicated internet access service to at least ten (10) government and/or business clients in the last three (3) years.
 - a. The Service Provider shall provide copies of up-to-date proof of business/company registration issued by the appropriate Indonesian authorities.
 - b. The Service Provider shall provide a list of at least ten business/government clients in the last three years subscribing to its dedicated internet services.
- 2) Provide necessary in-premise equipment / wiring / termination device(s) **free of charge** to the Client in order to connect the dedicated internet service to the Client's main switch / network cabinet location.
- 3) Provide free technical support, 24/7 hotline for connectivity issues and concerns, and implement on-site support as may be necessary.
- 4) Provide free bandwidth monitoring mechanism to track connectivity and throughput over time.
- 5) Service can be pre-terminated by Client or Service Provider with written notice to thirty days in advance of line disconnection, with no disconnection or pre-termination fee to be charged.
- 6) Service Provider shall provide financial rebate/restitution when service availability does not meet Service Level Agreement. The rebate shall be deducted against the monthly recurring charge for the internet access subscription in case of connectivity disruptions.
- 7) Service Provider must have a local office in Jakarta, and must assign a dedicated customer account manager for non-technical, non-connectivity based concerns.

III – Technical Specifications / Requirements

Connectivity / Line Type	:	dedicated channel / fiber-optic cable
Line Speed	:	30 Mbps or faster
Public IP Address	:	at least 2 static public IP
Service Level Agreement	:	minimum 98% up time
Back-up / Failover	:	Yes, free-of-charge (Radio or DSL copper, etc. redundant connection)

IV – Payment Terms

Quoted price shall be the final proposed price (in IDR) and must include all applicable taxes, and not subject to change.

Monthly recurring fee will be paid by the embassy to the Service Provider based on receipt of invoiced amount in accordance with normal bank payment schedule and/or other mutually agreed mode of payment.